

The power of your employees...

The npower journey







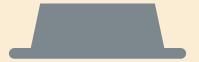
In the beginning...

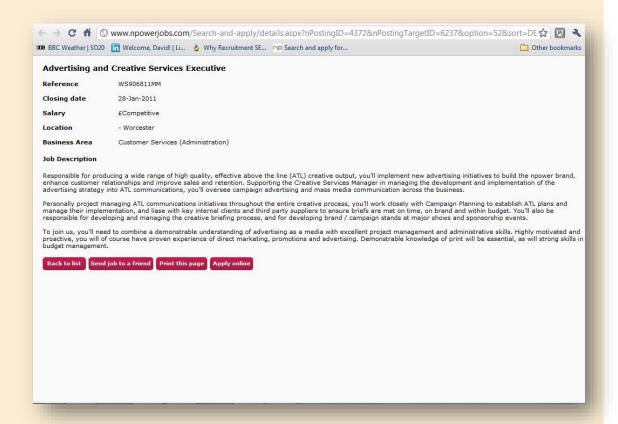




Google couldn't see any jobs











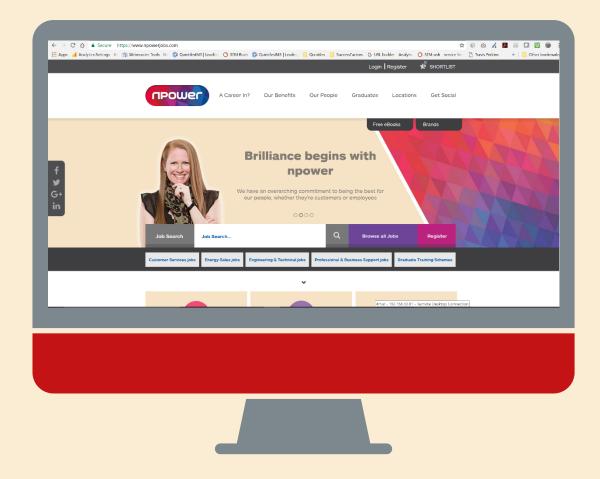


Direct Hires 8%





First a new site









Job Search = Shopping





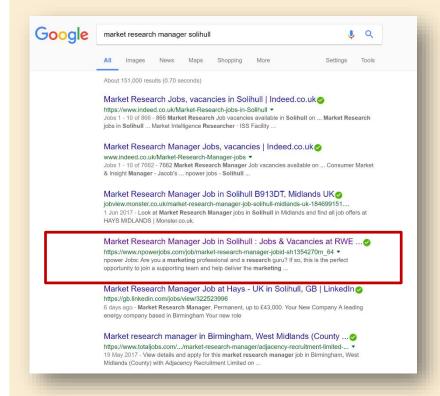


Google friendly jobs















75% of Google visitors

Land on an internal page







So what's the problem?





Recruiting in a Challenging Sector



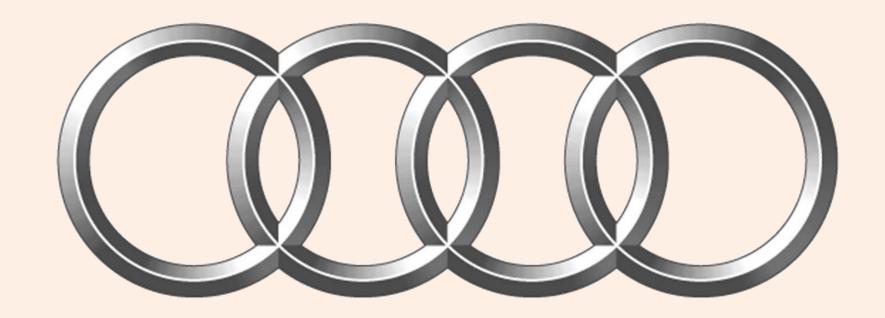
























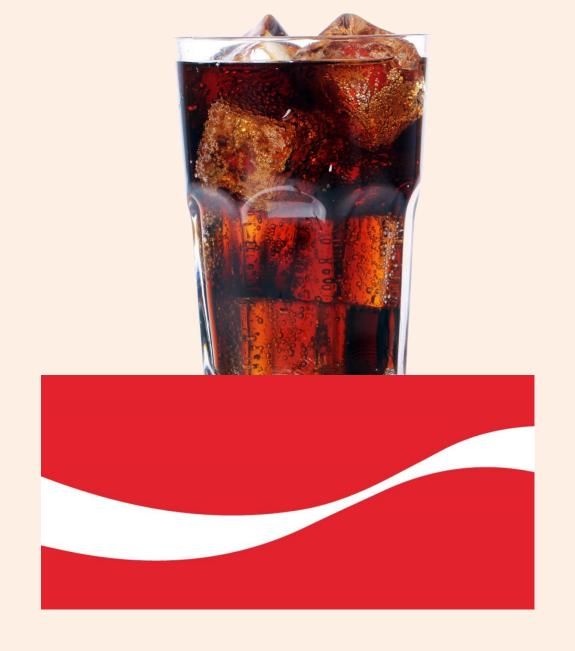






































HOW?







WHY?







Ashley Holland Customer Services Advisor



Claire Richardson
Customer Services Advisor



Danielle Potton

Digital Transformation Lead



David Basterfield

Demand Forecasting Manager







Smart Metering

Everything you need to know about the Smart meter movement

Smart meters are set to take the UK by storm, being rolled out to every h...



Customer Services

A Day in the Life of a Customer Services Advisor at npower

A life in customer service is one that can be exciting, tiring but ultimate...











Engaging candidates

Know your audience

Find out where they hang out

Try to make a connection

Influence them to choose you





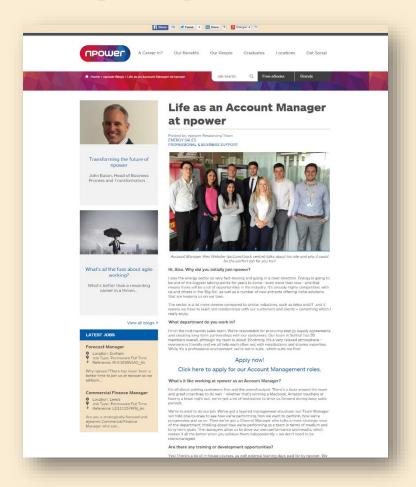
Relevant content

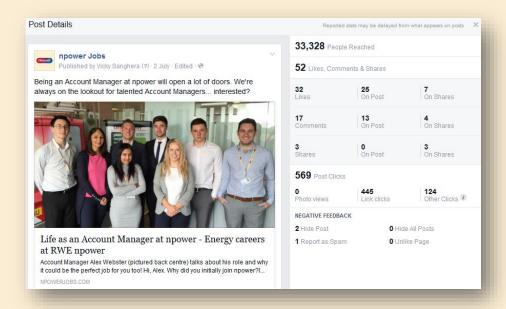






Give people something to share







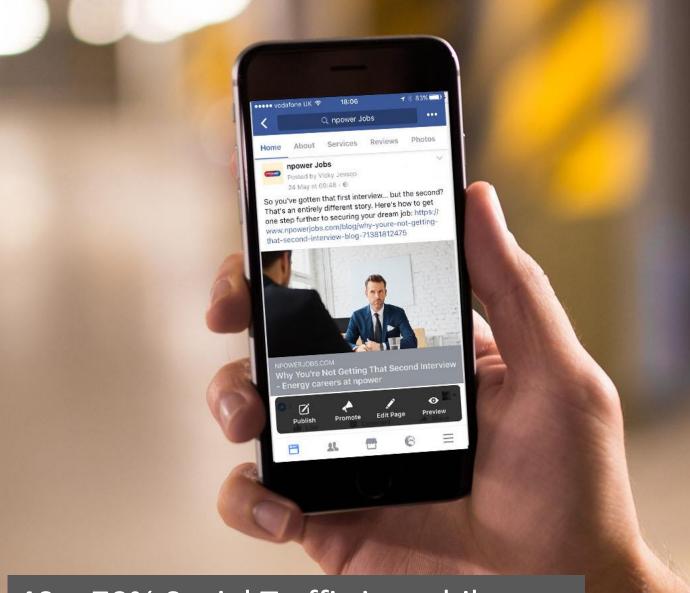
Social content views: Up 250%



Social conversions: Up 300%









40 – 70% Social Traffic is mobile



RESULTS?







Voice of the applicant 85%







Voice of the joiner 86%





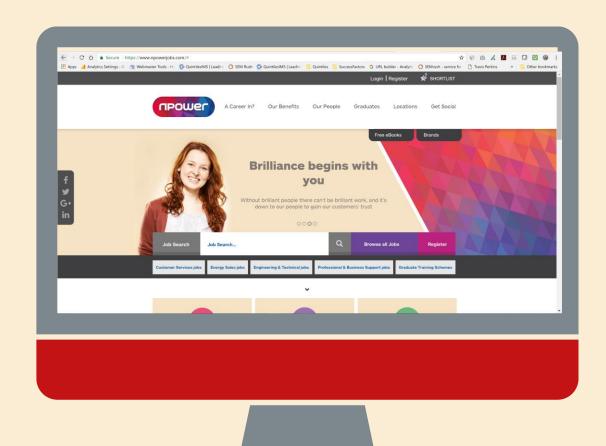


Direct Hires 90%





Career site drives hires





Annual savings £m+





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